

## GREATER DAYTON REGIONAL TRANSIT AUTHORITY PROVES PROACTIVE RISK MANAGEMENT IS POWERFUL

The commitment to fleet safety is a critical value that is fostered throughout the organization. From administration, to operations and maintenance—safety comes first.

**SAMBASafety**<sup>®</sup>  
Active Driver Management

### THE CHALLENGE

The Greater Dayton Regional Transit Authority (RTA) is committed to fleet best practices for continually improving their driver risk management program. In fact, the importance of driver safety has been integrated throughout the organization. For example, signed driver policies are required for each employee and drivers must agree to notify management of any citations, or changes in license status. However, that is not always the case and Jim Napier, Director, Safety, Security & Training Solutions, is at times left to discover those facts for himself.

Mr. Napier speaks nationally on the power of using proactive driver risk management services and knows that a single incident with an unlicensed driver could not only be financially catastrophic, but could be a public relations nightmare—an event that RTA management works hard to prevent. He, like many others, knows that annual driving records reviews are inadequate and faces the ongoing challenge of identifying and implementing new technologies that focus on the quick identification of unlicensed or dangerous drivers.



*“We take safety very seriously and go to exhaustive lengths to ensure a qualified fleet. SAMBASafety Driver Record Monitoring is a critical tool in our comprehensive proactive risk management program.”*

—Jim Napier, Director, Safety, Security & Training Solutions

### THE SOLUTION

Annual driver record reviews are no longer adequate and leave agencies exposed to serious liability claims and settlements. By implementing the automated monthly SAMBASafety Driver Record Monitoring service, those drivers with new citations and suspended/revoked/canceled licenses are quickly identified. Armed with this actionable insight, RTA can take the necessary steps to remove that driver and retrain them if necessary. Individual Driver Profiles allow RTA to see their employee’s driving history at a glance—current MVRs, license status, accident data, driver training classes completed, license expiration dates—and activate automated alerts for timely renewals of Department of Transportation requirements.

### THE BENEFIT

Negligence and liability claims continue to escalate and when public agencies are targeted, a single settlement can soar to millions of dollars. The benefit of monitoring employee driver records each month is that management has the actionable insight to reduce accidents, modify driver behavior, mitigate the risk of poor drivers, and/or reduce the cost of insurance premiums. They no longer wait for an annual review to discover that an employee is unlicensed. Driver Record Monitoring ensures that all participating employees are licensed and qualified to drive. Proactive driver safety services continue to evolve and the tools now offered can improve any driver risk management program.

### SUMMARY AT A GLANCE

#### The Challenge

Implementing driver risk management programs that quickly identify driver risk problems—before an accident occurs.

#### The Solution

SAMBA’s Automated Driver Record Monitoring identifies unlicensed and high-risk drivers every month. No more waiting for an annual driver record review to discover an unlicensed driver has been behind the wheel of an agency vehicle.

#### The Benefit

The Greater Dayton Regional Transit Authority’s comprehensive risk management program keeps employees and their communities safe while limiting the agency’s liability exposure and costly settlement claims.



*“We have a comprehensive driver policy that requires employees to inform management when they receive citations, or have a change in driver license status. Unfortunately, that does not always occur.”*

—Jim Napier

Director, Safety, Security & Training Solutions

## ADAMS 12 FIVE STAR SCHOOLS REDUCES ADMINISTRATIVE RESOURCES BY 66%

The SAMBASafety Driver Record Monitoring service automated the school's driver risk management tasks and reduced the administrative staff from three—to only one.

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### ■ THE CHALLENGE

Adams 12 Five Star Schools had a problem. The standard paper-based system they used to track driver risk management requests required a lot of time and multiple administrative resources. The first issue was that the transportation staff requested each motor vehicle record by mail for a new hire, and then repeated the process again at the employee's annual review. Each driver record had to be ordered, decoded once they were received, distributed to the appropriate management staff, and then filed. The process used three full-time administrative resources to manage the sea of paperwork.

To make matters more complicated, administrative staff had to manage The Department of Transportation (DOT) compliance requirements for commercial drivers, handle the required paperwork to manage points on records for non-commercial drivers, and also review the records of any parent volunteers. As safety requirements increased, so did the administrative time needed to manage the growing program. In addition, The DOT continually adds new requirements in their effort to improve driver safety. These changes demand additional administrative time and resources to implement the new requirements.



*"I worked with two other managers to process the hundreds of individual driver records needed to monitor our commercial and non-commercial drivers. SAMBASafety now allows one employee to manage the entire program—and in much less time!"*

—Jennifer Roybal, Business Applications Support Clerk

### ■ THE SOLUTION

Adams 12 Five Star School selected SAMBASafety's Active Driver Management system to replace and automated their paper-based driver risk management process. Immediate online ordering of driver records, monthly automated monitoring, and relevant and timely data gives Ms. Roybal and her team the information necessary to ensure that every driver is qualified to be behind the wheel of a district vehicle. In addition, SAMBA's online access provided faster driver record requests and turnaround, simplified the review process, and provided access to all records and reports 24/7—reducing the staffing needs by 66 percent.

### ■ THE BENEFIT

"Automating our driver risk management program improved our internal workflow, reduced the administrative resources needed to maintain our program, and allowed us to go paperless," explains Ms. Roybal. "The entire process is much more efficient and allows us to immediately identify any unlicensed or dangerous drivers." One of the key benefits of SAMBASafety is that it quickly identifies "at-risk" drivers. Current data confirms that employees are licensed and qualified to drive for the school district—reducing the school's risk and liability, while ensuring that students and employees are transported safely within their communities.

### SUMMARY AT A GLANCE

#### The Challenge

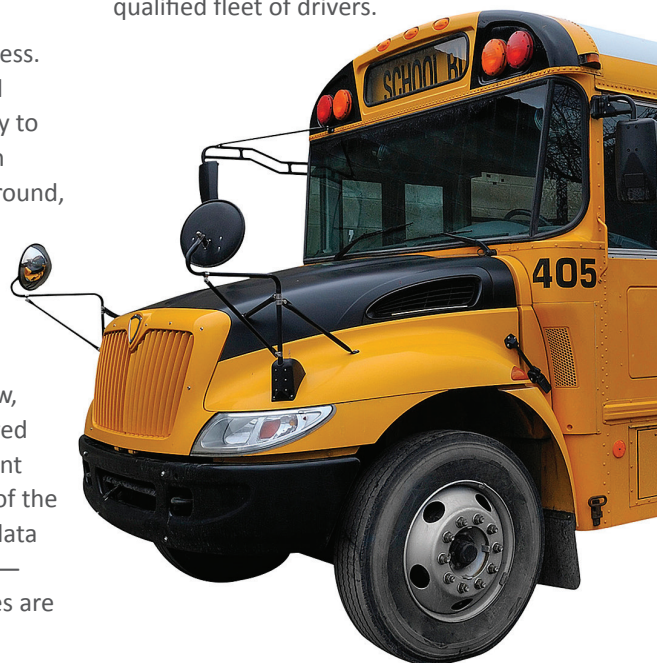
Paper, paper and more paper. Managing new hire requests and annual employee driver reviews, while maintaining DOT commercial compliance requirements, meant additional administrative staff was needed to handle the overwhelming flood of growing paper demands.

#### The Solution

SAMBASafety reduced the administrative burden necessary to manage the driver risk program—enabling records and reports to be ordered and archived electronically, saving time and administrative resources.

#### The Benefit

No more paper—and fewer resources are needed to effectively manage the driver risk management program. The program's staff reduction and the school's reduced risk liability, offer a significant financial savings, while ensuring a safe and qualified fleet of drivers.



# SAMBASafety®

Active Driver Management

SAMBASafety is a leader in SaaS-based Active Driver Management solutions and services. Insurance carriers/brokers, employers, fleet management companies, and government agencies utilize SAMBASafety to proactively reduce accidents; modify driver behavior; mitigate risks associated with poor drivers; and decrease the administrative time and cost to purchase, sort, analyze, and archive motor vehicle records. For more information on SAMBASafety, go to [www.sambasafety.com](http://www.sambasafety.com).

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